

# AORE ISLAND RESORT

Welcome to Aore Island Resort.

ALL yachts must fill in a registration form on arriving at the Resort.

The following information covers services available at the resort. If you have any further questions we are happy to help.

## MOORINGS

Mooring Cost: Nightly Rate 1,500 vatu.

- Please check at the office that your yacht is on the correct size mooring.
- Please secure the mooring with your own slip line, do not pull our mooring line onto your yacht. If the mooring is dragged as a result of incorrect mooring; a charge of 40,000vt will be charged to your credit card.
- We endeavor to place you on the most suitable mooring; however there may be circumstances when you are required to move. Your assistance is appreciated. Please advise if you have attachments to your keel.
- Resort and Dive boats are berthing at the resort wharf regularly. Please make sure tenders are tied up clear of the wharf at all times with engine tilted out of the water. Please do not drop anchor. Tenders can also be beached to the east of the jetty.
- A speed limit of 3 knots applies within the confines of the moorings. Please be aware of Snorkelers and Divers directly out front of the Resort.
- For safety purposes, please use a night light. It is advisable to be security conscious when leaving your vessel unattended.
- NOTE: We take care to regularly inspect and clean the moorings, but accept no responsibility for any damage caused to your vessel.
- Aore Island Resort uses VHF Channel 68 as a working channel.

## ACCOUNT

We require a credit card imprint. This enables you to run an account during your stay for all services.

Meals and beverages can be charged to your account, please check and sign your bill before retiring to your yacht.

If you choose not to leave a credit card imprint, the mooring fees must be paid in advance

There is a 3.5% surcharge for credit card payments. We accept cash including overseas currency.



## WATER

All water at Aore Island Resort comes from a spring and is safe to drink. Yachts moored at the resort are welcome to fill small containers free of charge. There is a tap on the western side of the wharf.

## CHILDREN

- Children must be supervised by an adult at all times in the Resort grounds.
- Please do not allow your children to run through the Nakamal. Guests should appreciate the relaxing environment, please avoid any rowdiness or disruption.

## FERRY SERVICE

- A regular return ferry service operates between the Resort and Luganville, it is for Resort guests only.
- We allow Yachts moored at the resort to use this service but Resort guests have first priority. Please do not ask to be picked up or delivered back to your yacht, it runs from the Resort Wharf only.
- The scheduled ferry service runs for the convenience of our in-house guests and may be changed, delayed or cancelled.
- ***No fuel, gas, rubbish or large amounts of supplies can be transported on our regular ferry service; this must be taken on taxi boats.***
- Ferry tickets must be pre-purchased from the bar and shown to the Boat Captain when boarding at the Resort.
- Please be at the wharf 10 minutes prior to departure.
- Departs Aore Resort: 7:00am, 8:00am, 10:30am, 2:00pm and 4:00pm. Departs BP Wharf, Santo: 7:30am, 8:30am, 11:30am, 2:30pm and 4:30pm.
- Cost: 500 vatu per person return.
- A maximum of 14 people is permitted on the ferry for safety reasons.
- Special runs can be arranged at the office. An additional cost of 1500vt per run applies.
- **Local water taxi boats can be contacted on – Sandy: 7747773, or Matta: 7771418.**

## TELEPHONE & INTERNET SERVICE

- Office hours are from 8:00am to 4:00pm.
- Internet services are available during office hours. The usage cost is 1000 vatu per mooring.
- Resort Phone No. (678) 36705



## RESTAURANT

- Continental and Cooked Breakfast is available between 6.30am – 9.30am.
- We offer Daily Specials for Lunch and Dinner along with an “All Day Dining” Menu.
- We would appreciate if you could make a booking for dinner. Last orders are to be placed by 8.30pm.
- Clean casual clothes and footwear would be appreciated after 6.00pm.
- Bottled Wine only may be brought into the Restaurant; there is a corkage fee of 500 vatu per bottle.

## FUEL

- Please do not carry any fuel on our regular ferry service.

## GARBAGE

- Please do not carry any garbage on our regular ferry service.

## LAUNDRY

- The resort does not provide laundering services for moored yachts.
- Laundry Facilities are available at the Nemo Building, in the Main St of Luganville.

Aore Island Resort welcomes yachts and asks them to respect the above rules and conditions.

If you do not keep to these conditions you will be asked nicely to leave the moorings.